



# Saskatchewan Indian Gaming Authority



## Gold Eagle Casino

### North Battleford

Job Title	# of Positions	Competition Number	Salary	Close Date
Food & Beverage Server (Restaurant & Bar)	6 Casual	09-GEC-F&B-13	\$14.88 - \$18.60 Per hour	Open Competition

**Sharing Success.....**through the provision of superior gaming operations services. With gross revenues in excess of 270 million dollars annually, SIGA is Saskatchewan's largest and most successful employer of First Nations people. SIGA is currently looking for creative, motivated, passionate and energetic individuals to join the team.

#### Statement of Competencies

**Education:** Combination of relevant education, training and/or experience.

**Experience:** Experience providing customer service and working with many diverse situations and personalities. Previous serving experience would be an asset.

**Knowledge:** Knowledge of SIGA's mission, vision, guiding principles and business values.  
Knowledge of First Nations culture, values, beliefs, traditions and protocols.  
Knowledge of responsible service of alcohol guidelines.  
Knowledge of food and beverage operations, policies and procedures.

**Skills and Abilities:** Participates effectively as a team member to help define and work towards team goals.  
Excellent communication skills, able to express oneself clearly.  
Excellent customer service skills to provide professional and courteous service even in difficult situations.  
Ability to problem solve by breaking down problems into simple components in order to identify required tasks.

**Personal Suitability:** Positive attitude                      Innovative                      Honest                      Attentive  
Adaptable                                      Stress tolerance                      Willingness to learn                      Dependable/reliable

**Conditions of Employment:** Must consent to a background check in order to qualify as a gaming employee.  
Must obtain and maintain a gaming employee Certificate of Registration from the Saskatchewan Liquor and Gaming Authority (SLGA).  
Must be 19 year of age or older.

**Other Information:** Willing to work shift work including evenings and weekends.  
Ability to lift up to 10 kg.  
Ability to work in an environment that is exposed to tobacco smoke and high noise levels.  
Able to stand for long periods of time.

**Main Duties:** Reporting to the Restaurant & Bar Coordinator and under the supervision of the Restaurant & Bar Supervisor, the Food & Beverage Server for the restaurant & bar is responsible for providing food and beverage service to all casino guests in an efficient, courteous and professional manner displaying a high standard of guest service in accordance with policy, procedure and industry standards. Responsibilities include: Taking and filling all food and beverage orders using a POS system; Monitoring guests' needs, ensuring all requests are promptly filled on a continual basis; Setting up the lounge/restaurant for the day's business; Ensuring a clean and safe lounge/restaurant area; Maintaining a thorough knowledge of casino food and beverage selections; Assisting guests with general casino information and promotions; Other duties as assigned by the Restaurant & Bar Coordinator and/or Restaurant & Bar Supervisor and/or Food & Beverage Manager.

SIGA offers a competitive compensation and benefits plan. Preference will be given to qualified First Nations persons (Human Rights Exemption # E95-29). Consideration will be given to those submitting an updated resume and cover letter quoting competition: **09-GEC-F&B-13 Food & Beverage Server (Restaurant & Bar)**

Mail resume to:  
Gold Eagle Casino  
Human Resources Department  
11906 Railway Ave.  
North Battleford, SK S9A 3K7

Fax to:  
(306) 445-2855

Email to:  
gec\_hr@sig.sk.ca

**We thank all applicants and wish to advise that only those individuals that have been selected for an interview will be contacted.**

