



# Saskatchewan Indian Gaming Authority

## Painted Hand Casino

### Yorkton



Job Title	# of Positions	Competition Information	Salary	Close Date
Food & Beverage Server (Banquet)	FT/PT/Casual	09-PHC-F&B-16	\$14.88 - \$18.60 Per hour	Open Competition

**Sharing Success.....**through the provision of superior gaming operations services. With gross revenues in excess of 100 million dollars annually, SIGA is Saskatchewan's largest and most successful employer of First Nations people. SIGA is currently looking for creative, motivated, passionate and energetic individuals to join the team.

#### Statement of Competencies

**Education:** Combination of relevant education, training and/or experience.

**Experience:** Experience providing customer service and working with many diverse situations and personalities. Previous serving experience would be an asset.

**Knowledge:** Knowledge of SIGA's mission, vision, guiding principles and business values.  
 Knowledge of First Nations culture, values, beliefs, traditions and protocols.  
 Knowledge of responsible service of alcohol guidelines.  
 Knowledge of food and beverage operations, policies and procedures.

**Skills and Abilities:** Participates effectively as a team member to help define and work towards team goals.  
 Excellent communication skills, able to express oneself clearly.  
 Excellent customer service skills to provide professional and courteous service even in difficult situations.  
 Ability to problem solve by breaking down problems into simple components in order to identify required tasks.

**Personal Suitability:** Positive attitude                      Innovative                      Honest                      Attentive  
 Adaptable                                      Stress tolerance                      Willingness to learn                      Dependable/reliable

**Conditions of Employment:** Must consent to a background check in order to qualify for a Gaming License.  
 Must obtain and maintain a gaming employee certification of registration from the Saskatchewan Liquor and Gaming Authority (SLGA).  
 Must be 19 years of age or older.  
 Willing to work shift work including evenings and weekends.

**Other Information:** Ability to lift up to 10 kg.  
 Ability to work in an environment that is exposed to tobacco smoke and high noise levels.  
 Able to stand for long periods of time.

**Main Duties:** Reporting directly to the Catering & Events Coordinator and under the supervision of the Catering & Events Supervisor the server is responsible for providing food and beverage service to all casino guests in an efficient, courteous and professional manner displaying a high standard of guest service in accordance with policy, procedure and industry standards. The server will take and fill all food and beverage orders using a POS system; monitors guests' needs, ensuring all requests are promptly filled on a continual basis; sets up the banquet room for the day's business; ensures a clean and safe banquet area; maintains a thorough knowledge of casino food and beverage selections and is able to assist guests with general casino information and promotions. Other duties as assigned by the Catering & Events Supervisor and/or the Catering & Events Coordinator.

SIGA offers a competitive compensation and benefits plan. Preference will be given to qualified First Nations persons (Human Rights Exemption # E95-29). Consideration will be given to those submitting an updated resume and cover letter quoting competition:

#### 09-PHC-F&B-16 Restaurant & Beverage Server

Mail resume to:  
 Painted Hand Casino  
 Human Resource Department  
 510 Broadway Street West  
 Yorkton, SK S3N 0P3

Fax to:  
 (306) 828-3098

Email to:  
 PHC\_HR@sig.sk.ca

**We thank all applicants and wish to advise that only those individuals that have been selected for an interview will be contacted.**

