

## What happens if I break my commitment?

It is your responsibility to honour the commitment you made to yourself. If you enter a casino in Saskatchewan while excluded and you are identified, you will be asked to leave immediately. You could also be charged and fined.

Also, if you enter any casino property in Saskatchewan during your ban period and engage in gaming activity, you are not eligible to receive any winnings, credits, cash or any other reward from this activity.

These winnings, credits, cash, chips or any other rewards will be confiscated and withheld from you.

## Support is available.

You may find it helpful to talk with someone about gambling if it is becoming a problem. Counselling services are free and confidential.

For more information about support available, please call the Problem Gambling Help Line at:  
**1-800-306-6789**

## SUPPORT IS AVAILABLE

24 hours a day, 7 days a week.  
Confidential and free.

**Problem Gambling Help Line:**  
**1-800-306-6789**

**First Nation Addiction and Rehabilitation Foundation (FNARF)**

306-665-1215

Effective and accessible prevention and treatment programs available to First Nation people affected by problem gambling in Saskatchewan.

**Prince Albert Grand Council  
Holistic Wellness Centre**

1-866-765-5305

**White Raven Healing Centre - Fort Qu'Appelle**  
1-866-748-8922

**Saskatoon Tribal Council Responsible Gaming  
Outreach Treatment Program**

306-956-0340



**306-477-7777**  
**SIGA.ca**

GameSense

## VOLUNTARY SELF-EXCLUSION



**OPT-OUT**

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When it's no longer a game

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GameSense

If you find yourself gambling too much, or it no longer feels like a game, the Voluntary Self-Exclusion program can be an important first step in helping you control your gambling.

## What is the Voluntary Self-Exclusion Program?

The Self-Exclusion Program is a resource to assist people who feel it is in their best interest to take an extended break from gambling in casinos.

This program gives you the choice to exclude yourself from [all casinos](#) operated in Saskatchewan. It is confidential and free of charge.

The program enables you to voluntarily exclude yourself from all SIGA casinos, including Bear Claw Casino, Dakota Dunes Casino, Gold Eagle Casino, Gold Horse Casino, Living Sky Casino, Northern Lights Casino, and Painted Hand Casino as well as both SaskGaming properties: Casino Regina and Casino Moose Jaw.



## How do I sign up to be voluntarily self-excluded?

To voluntarily self-exclude, please contact a Manager on Duty or Security staff member at a casino site, or call our SIGA Central Office at 306-477-7777 to speak to the Manager of Responsible Gaming.

## What happens when I sign up?

In a private and confidential manner, a specially trained employee will assist you to complete the necessary steps to implement the exclusion.

Our employees are trained to guide you through the process and they understand the difficult decision you are making. They will support your commitment.

You will need to present a valid government issued identification such as your driver's license.

You will also be asked to sign a self-exclusion agreement and your photo will be taken at the same time. This photo will be used by our Security team to identify you in case you attempt to return to any casino. This allows us to support your commitment.

## What happens after I sign up?

Once you have signed up, the information you provide will be given to all of the security offices in Saskatchewan casinos. Voluntary Self-Exclusion means you are banned from **all casinos in Saskatchewan.**

If you are a Players Club member, your account will be deactivated to ensure you do not receive future mailings. However, you will continue to receive unaddressed mail marketing.

## How long will I be self-excluded?

The length of the exclusion is up to you. You may choose to self-exclude for a period of six months to five years. The exclusion starts the moment you sign up and lasts for the period of time chosen by you.

## How can I renew my voluntary self-exclusion?

Extending or renewing your voluntary self-exclusion is a simple straightforward process. Use one of the following options:

- Renew in person at any SIGA gaming facility; or
- Make an appointment to meet with the Manager of Responsible Gaming.

## Can I exclude a spouse or family member?

It's understandable to want to help a loved one who you believe is in trouble. However, only the person seeking self-exclusion can enroll. No one can make that decision for them.